

**10 February 2022** 

# User Interactions: A scalable proxy for attention?

## Agenda

01 The Problem

The **Aha** Moment

Engaged Time (Attention)

04 Testing + Results

05 Next Steps

## **The Problem**

Existing metrics (like viewability & viewable time) are not enough

#### **ADVERTISER**





\*With limitations

#### **PUBLISHER**







### **The Solution**





## Every time you visit a webpage you emit signals of intent.

Every click, every swipe.

Q: How many possible unique interactions are there between the user and page?



### A: 53\*

\*45 of these cover all meaningful interaction with the page



## Q: On average, how many of these user interactions occur per page view?



## A: 340



## **Measuring Attention**

#### **ACTIVE**

#### **ENGAGED TIME**

45

**Events** 

340

Times per page

#### **User Events**

- Scrolling
- Clicking
- Mouse movement

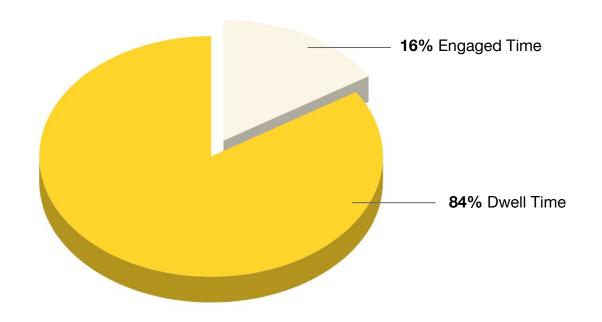
#### **INACTIVE**

- + Changing tabs
- + Typing in address bar



## **Testing the Hypothesis**

## **Dwell Time < Engaged Time**

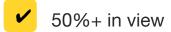


84%

of time readers were not engaged

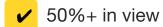
## **Viewable Time < Engaged Time**

#### **VIEWABLE TIME**



X User Interactions

#### **ENGAGED TIME**



✓ User Interactions

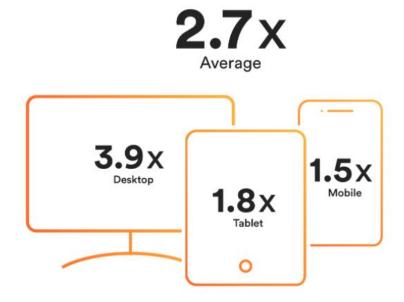


## **Results - Study 1**

- Compared the performance of buying ad inventory based on engaged time vs viewable time.
- + CTR study

2.7x

**Increase in CTR** 





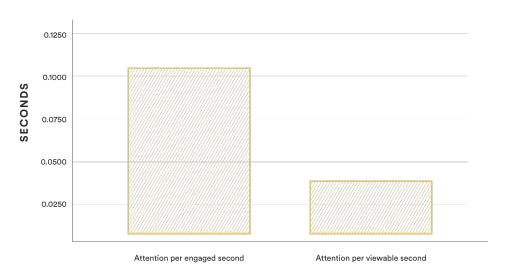
## Results - Study 2

- Partnered with Avocet & Lumen to verify that engaged time is a good measure of "attention."
- + <u>Verified Attention</u> Study

#### 2.6x

Attention captured from Engaged time than viewable time

#### ENGAGED TIME DELIVERS 2.6 TIMES MORE ATTENTION THAN VIEWABLE TIME



ATTENTION



## **Scalability**

